

WARRANTY

PrimeCare STSP450, STSM450 Sit to stand Lifts are guaranteed for a 5 year period from the date of production. This guarantee is against defects in materials and craftsmanship, under normal use and service.

This 5-year warranty includes electrical and mechanical parts and components. Lift mounted accessories are covered for 1 year. Welds are covered under a limited lifetime¹ warranty of the product. Steel structural components are covered under the 15-year warranty from the date of production. During the warranty period, defective items will be repaired or replaced at Drive DeVilbiss Healthcare's option at no charge.

- ✓ Limited Lifetime warranty on welds. (¹ Weld lifetime defined as 20 years from date of production)
 - ✓ 15 year warranty on structural steel frame.
 - ✓ 5 year warranty on electrical and mechanical parts and components.
 - ✓ 1 year warranty on battery and all other parts and components.
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- The PrimeCareSTSP450, STSM450 lift should only be used for its intended purpose and must be maintained and serviced in accordance with the instructions contained in this Owner's Manual.
 - This warranty will not apply if damage or mechanical failure is caused by abuse, improper assembly/use/cleaning/repair, accident, negligence, unauthorized alteration, or use in inappropriate environmental conditions, or failure to maintain the product consistent with user and service instructions.
 - Any change, adjustments, or repair not performed by a Drive DeVilbiss Healthcare Authorized Distributor or technician, will void the warranty.
 - This warranty is extended only to the original owner who purchased this product new and unused from Drive DeVilbiss Healthcare or a Drive DeVilbiss Healthcare Authorized dealer/Distributor. Warranty is not extended and is not transferable or assignable to any subsequent purchaser or future owners.
 - Drive DeVilbiss Healthcare's liability shall not exceed the original purchase price of this product.
 - Any Repair work or replacement components provided shall not extend the warranty beyond the original warranty period.
 - Request for Warranty coverage must be accompanied by valid serial number from the lift. Coverage is void if serial number has been removed, defaced, or altered.

PARTS

Some products are not covered under the 5-year warranty but do fall under the 90 day warranty. Drive DeVilbiss Healthcare's responsibility under this warranty is limited to supplying replacement parts, servicing or replacing, at its option, which are found to be faulty by Drive DeVilbiss Healthcare.

Warranty replacement parts are covered by the warranty until the product's 5- year warranty period expires. For warranty replacement, Drive DeVilbiss Healthcare requests that broken parts be sent back to them for evaluation. A credit will be issued only after the inspection and determination of cause.